

Selecting the right IT Support Option for your business



You have the option of pro-active or re-active services or a mixture of the two.

By selecting our **Fixed Monthly Charge (FMC)** option it will help you to prevent unexpected expenses. Or, alternatively you can select the **Pay As You Use (PAYU)** option, which incurs no penalties and no fixed costs.

You also have a choice of costing for remote and on-site support.

By choosing the on-site FMC option it means you will have nothing extra to pay for any support during normal hours. Or, if you choose the remote FMC option it means you will only pay extra to the monthly charge if a site visit or out of hours support is required.

Either way the cost for your IT support is a fraction of what it would cost if you employed your own IT professionals. You will **SAVE** money with no pension scheme; no private health insurance; no expense account; no holidays; no sick leave; no car and no training to worry about.

Key Benefits

- Years of experience from a dedicated team.
- All of our systems engineers are qualified to the most highly recognised IT certification – MCSE (Microsoft Certified Systems Engineer). So we can 100% guarantee that only MCSE's will support and manage your IT system.
- Our flexible services can be used as your own dedicated IT department or used as supplementary support to your own in-house IT staff to offer additional friendly help and specialist advice when you need it most.
- Competitive costs without compromising on the quality and reliability of our support services.
- Receive specialist advice at your fingertips for a fraction of the cost of employing your own IT professionals.
- Prices start from as little as £35 per week for unlimited remote server support

Listed below are just *some* of the features included in our IT support services:

- Day to day support for: -
 - Servers and workstations including remote workers
 - Communication links ADSL/ISDN/Modems/Faxing
 - VPN (Virtual Private Networks) connections used by remote offices/workers
- Constant monitoring of: -
 - Email servers
 - Internet mail connections
 - Server performance
 - Server memory usage
- Daily monitoring of backup activity
- Weekly monitoring of anti-virus software downloads
- Monitoring of ADSL connections 12 times an hour
- 100% guarantee that only our Microsoft Certified Systems Engineers (MCSE) will support and manage your IT system

How much will you save? Contact us today to customize your total IT support solution

Supporting IT Systems for small and medium sized Companies



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